

## After Sale Survey to Buyers and Sellers

Dear \_\_\_\_\_,

Congratulations on the closing of your home. I'm happy that I could help you. So I can evaluate and refine my service, I'd appreciate your comments and suggestions. Your opinion is important to me. Please help me by returning this form in the self-addressed, stamped envelope at your earliest convenience. Your comments will assure that I'm providing the highest level services available!

Thank you.

(Your name)

Specifically, how would you rate me on these items?	Excellent	Satisfactory	Unsatisfactory
1. Source of information?			
2. Keeping you informed?			
3. Problem solving?			
4. Listening skills?			
5. Availability?			
6. Enthusiasm?			
7. Easy to work with?			

What did you like about working with me?: \_\_\_\_\_

I would recommend to others:       Yes       No

May I use you as a reference?       Yes       No

What areas could I improve on? \_\_\_\_\_

Services you would like to see me add: \_\_\_\_\_

Would you refer your friends and family to me?       Yes       No

How would you like me to continue communication? \_\_\_\_\_

Phone number: \_\_\_\_\_ Email address: \_\_\_\_\_

Would you write a letter of recommendation for me?       Yes       No

Who do you know who's interested in buying or selling in the future?

Name	Phone number	Email Address

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Thanks again!

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